

RETURN MERCHANDISE AUTHORIZATION FORM

Return Merchandise Authorization Procedure

Products may be returned by following these steps:

1. Contact Customer Support at techsupport@nanovdisplay.com to obtain an RMA form.
2. Fill out the RMA in its entirety.
3. Submit the completed RMA Form to Customer Support by emailing to techsupport@nanovdisplay.com. Provide photos/videos of symptoms along with this form.
4. Customer supports determines if the goods meet return policy criteria.
5. Customer support issues RMA number to customer for the goods under Nanov limited warranty condition.
6. For the goods outside the terms of Nanov limited warranty, Nanov may provide repair service. The Service charge will be paid by customer who requests for the service.

Name of the Business:	Return Address:
Name of contact Person:	Report Date:
Address:	Phone#:
City/State/Zip Code:	Email:

Provide detailed information below

P.O. Number & Date:
Invoice Number:
Product Model Name: (required)
Quantity:
Product Serial Number: (required)



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1978 NW 82nd AVE MIAMI FLORIDA 33126
141 FUSHING AVE #705 BROOKLYN NEW YORK 11205

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Reason for Return *(be as detailed as possible this help us provide you a prompt response. Please attach any images of the symptoms you may have):*

Fill in the following Information

All information must be provided to process your request. Use an additional page if more comments need to be submitted. Contact techsupport@nanovdisplay.com for any questions

Repair Procedure (To Be Completed by Nanov)

RMA Number Issue Date:
RMA Number:
Conditions of the Product:
Inspected By:

Please check items that apply to product:

Repair Item Replace Item Issue Credit Out of Warranty



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Date of repair:
Repair Actions:
Components Replaced (<i>if applicable</i>):
Serial number/Model of Component(s) (<i>if applicable</i>):
Person Responsible for Repair:
Shipping Method: <ul style="list-style-type: none">• UPS Account Number.....• FedEx Account Number.....• Other Carrier.....
Additional Notes:



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